

DUTY TO REPORT ABUSE AND NEGLECT OR ILLEGAL, UNPROFESSIONAL OR UNETHICAL CONDUCT

A person, including an employee, volunteer or other person associated with Medical Center Hospital, has a duty to report to the appropriate state health care regulatory agency any abuse or neglect of a patient receiving chemical dependency, mental health or comprehensive rehabilitation services at Medical Center Hospital.

All employees, health care professionals or other persons associated with Medical Center Hospital have a duty to report to the appropriate state health care regulatory agency, any illegal, unprofessional, or unethical conduct related to the operation of this Medical Center Hospital facility or to mental health, chemical dependency or rehabilitation services provided by the Medical Center Hospital.

Reports of suspected abuse or neglect may be made to any of the following entities:

Texas Health and Human Services Commission Health Care Quality Section
Complaint Hotline 1-888-973-0022

Texas Department of Family and Protective Abuse/Neglect
Reports Hotline 1-800-252-5400

Texas Department of State Health Services
Consumer Rights for Mental Health Services 1-800-252-8154

Texas Department of State Health Services
Substance abuse consumer/family with a complaint 1-800-832-9623